

# NSA Implementation Issues Are Failing Patients & Providers

## A Tale of Two Workforces

### *Insurance Executives Take Home Millions While Slashing Clinician Pay*

#### Background

According to recent reports, 2023 was a very good year in healthcare – if you're the CEO of a corporate health insurance company, that is. In fact, just 6 CEOs pocketed approximately \$123 million in total compensation! According to a Fierce Healthcare exposé, these CEOs not only received these hefty sums, but their pay far exceeds what their employees earned on average. Here are a few actual examples:

- UnitedHealthcare CEO Andrew Witty made **\$23.5 million** in 2023 – **352 times** his average employee.
- Elevance Health CEO Gail Boudreaux made **\$21.9 million** in 2023 – **389 times** her average employee.
- Cigna CEO David Cordani made more than **\$21 million** in 2023 – **280 times** his average employee.
- Humana CEO Bruce Broussard made **\$16.3 million** in 2023 – **192 times** his average employee.



#### The Threat Facing America's Caregivers

At the same time health insurance CEOs are taking home enormous pay packages, their companies have been manipulating the federal *No Surprises Act* in ways that are severely straining the healthcare delivery system. As documented by AFHC Impact Alerts, they are slashing reimbursement for clinicians, pushing providers out-of-network, shifting healthcare costs to patients, ignoring arbitration decisions, exacerbating Medicare cuts, and engaging in the scandalous "shared savings" kickback scheme. Not only do these actions undermine Congress' intent in passing the *No Surprises Act*, they are also steering the nation over a caregiver access cliff:

- The American Medical Association warns of a shortage of 125,000+ physicians in just 10 years.
- "Rising rates of physician burnout and early retirement" are contributing to this perilous shortage.
- The aging clinical workforce is also key, with nearly half (47%) of physicians now aged 55 or older.
- There is also a dire shortage of nurses, with 200,000+ needed just to meet current patient demand.
- A recent Nurse.org survey found that "91% of nurses believe the nursing shortage is getting worse."
- Overall, the American Hospital Association projects a gap of 3.2 million health care workers by 2026.
- Historically marginalized urban and rural communities are most threatened by the caregiver shortage.
- And Bloomberg reports record bankruptcies, due to factors including NSA's flawed implementation.

#### Congress Must Take Action to Preserve America's Healthcare Workforce

Insurer abuse is among the factors driving a deep healthcare shortage in America, and the NSA's flawed implementation is making such abuse possible – causing a looming access crisis. As a result, ***Congress, Tell Insurers You Won't Tolerate Abuse or Profiteering at the Expense of Caregivers!***